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From: Debbie Morrow [kaliphi@tabletoptelephone.com]
Sent: Sunday, January 11, 2009 9:05 PM
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web
Subject: APS policy injustice
Attachments: APS Cost Estimate Letter.doc

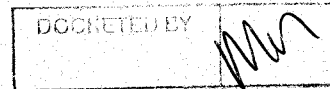
January 11, 2009

Paul Newman
 Gary Pierce
 Kristin K. Mayes
 Sandra D. Kennedy
 Bob Stump

Arizona Corporation Commission

DOCKETED

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AZ CORP COMMISSION
DOCKET CONTROL

2009 JUN - 31 P 3:45

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Arizona Corporation Commission
 1200 West Washington Ave
 Phoenix, AZ 85007

Dear Commissioners:

I am writing to ask you to reevaluate the decision on allowing APS to charge exorbitant prices for hooking up new services. Not everyone is a rich developer. I am an Animal Control Officer in the town of Ajo, AZ.

Five years ago I bought a used 1970 mobile home and placed it on the far side of my property for my elderly father to live in. I asked APS to provide service and I was told "no problem, but you have to have septic first". I saved money and the septic was put in this summer at a cost of \$8500. I then called APS again and was told that I would have to pay for the service to be brought to my property. The power is only 70feet from my property line and I was given an estimate of \$4200 plus another \$2000 for a pole and panel on my property. This does not include the cost of bringing the power to the trailer. Not only is APS a monopoly so that I cannot go elsewhere but they demand that you use their workers and supplies with over inflated costs.

My father is a WWII veteran and 83 yrs old. He lives on his SSI of \$1100/mo. He lost his wife of 40 yrs this last July and wants to live near his only family. I only hope that I can acquire electric service while he is still able to live independently.

The Arizona Corporate Commission's decision to allow APS to charge for the building of their business is hurting the rural people who just try to make ends meet. My APS bill is currently over \$3000 a year. I have been a ratepayer for over 15 years. There is no discount for being a good customer.

Please reverse the decision and reinstate the 1000' free extension.

Thank you for your consideration.

Sincerely,

Debra Morrow